

## **Position Title:** Deckhand and Booking Agent – Savannah Harbor Cruises

(This is not an offer of or for employment)

**Company Overview:** *Savannah Harbor Cruises is proud to offer unforgettable experiences on the Savannah River. From dolphin tours and historic port explorations to sunset cruises and private charters, we provide guests with exceptional opportunities to immerse themselves in the beauty and culture of Savannah. Joining our team means becoming part of a family that values hard work, teamwork, and a love for the water. Whether assisting passengers, navigating our vessels, or contributing to the guest experience, every team member plays a vital role in making Savannah Harbor Cruises a premier provider of riverfront excursions.*

**Position Summary:** *To assist the Captain with the safe operation of the P/V “River Explorer” and to staff the ticketing kiosk located on River Street.*

### **Purpose of the Position:**

- To serve as deck crew aboard the River Explorer insuring a safe and enjoyable experience for our passengers.
- Keep the River Explorer clean and well maintained.
- Greet customers and make reservations at the kiosk located on River Street.

### **Essential Functions and Responsibilities:**

- Work with the Captain to ensure the safe operation of the vessel.
- Maintain a proper lookout and deck watch.
- Create an atmosphere in which excellent passenger service is the highest priority.
- Maintain a professional appearance and always bearing while on watch.
- Maintain the vessels in a high state of cleanliness and appearance.
- Be a pleasant engaging representative of the Company at our Kiosk on River Street, selling tickets, making reservations, and answering the phone.

### **Other Duties and Responsibilities:**

- Perform daily cleaning of the vessel you are assigned.
- Operate the retail and concession outlets aboard the vessel.
- Follow opening, closing, and inventory procedures.
- Assist the Captain in getting the vessel underway and secured to the dock as well as boarding and disembarking passengers.
- Perform regular routine maintenance as directed by the Captain or MOM.
- Assist transient vessels docking at River Street Landing.



**Supervisory Responsibilities:**

- None.

**Collaborative Responsibilities:**

- Work with the Captain to enhance vessel safety and security.
- Work with the Captain to enhance the service and enjoyment of our passengers.

**Fiscal Responsibilities:**

- Utilize Company assets and resources in a manner that minimizes expenses and maximizes profits.
- Accurately account for cash and inventory at retail outlets aboard the vessels per Company procedures.
- Accurately process transactions for tickets and use our various Point of Sale systems for ticketing and reservations.

**Reporting Responsibilities:**

- Reports to the vessel Captain.

**Knowledge and Skills:**

- Must pass a pre-employment drug screen and consent to participate in the Savannah Harbor Cruises random drug screening program.
- Within thirty days of employment must obtain a certification in Red Cross CPR/First Aid.

**Working Conditions and Environment:**

- Aboard the P/V “River Explorer”, on our dock at River Street Landing, and at the Savannah Harbor Cruises kiosk on River Street.
- These are underway and outdoor positions requiring physical agility, strength, and the ability to work outside on deck, in the elements regardless of the weather.

**Compensation and Benefits:**

- Starting pay for this position is \$17.00 per hour.
- Additional compensation from sales commissions and gratuities.
- Accrue 25 GT Inland Sea Time.
- Membership in USCG DOT Random Drug Testing Program
- Once you have accrued 720 days of qualified sea service with Savannah Harbor Cruises, we will pay for you to take a study course such a sea school to prepare you to take your 25GT Motor/Aux Sail Masters license. Certain conditions apply.

